

Take The Challenge!

Church Sound & Acoustics Questionnaire

Use & Results Interpretation

This short questionnaire has been written to give any church the ability to quickly find the satisfaction level their congregation has for the sound reinforcement system. The actual form is on a half-sheet of paper and should only take a minute to fill out, so the survey can be done during a service or Sunday school without taking too much time. The results from completed forms are then tallied on a special “Results Sheet” for easy analysis of the data.

Why should you use this survey at your church? There are a number of reasons—a survey is a great way to get a start on understanding how people feel about an issue. Because this survey is on paper and doesn’t require names, church members are able to be honest about their feelings without reservation.

There are three parts to this survey:

1. This page (Use and Results Interpretation)
2. Questionnaire (two forms side-by-side on an 8.5" x 11" page)
3. Results Sheet (page for compiling the data)

Using any standard copier, make copies of the Questionnaire page—remember there are two forms on each page, so if you have 500 members, you only need to copy 250 forms. Cut the copied pages in half. Hand the survey out in a church bulletin, in Sunday School, at a business meeting, or any other event when most of your members will be in attendance. This is most important—give them time to fill the survey out right away! Don’t tell them to do it at home and bring it back next week—your response will be very low. Have the surveys completed immediately and collect them once they’re filled out. Once you have all of the completed survey forms, begin to tally the results of each question and fill in the “Results Sheet”.

For questions 1-6:

average answer	meaning
0-3	You really need to work on your system or replace it. There may be acoustical problems.
4-6	You’ve got some problems you need to fix. There may be acoustical problems.
7-8	Not the worst, but it can be better; there’s room for improvements.
9	This is very good—better than most churches!
10	Wow, a perfect score—congratulations!

The age and gender questions help you see the make-up of the respondents.

The question “What term would you use to describe the music portion of your service” helps you see how your congregation perceives things. Some churches convert from traditional services to more contemporary, but find many people complain the music is too loud when they’re actually unhappy with the style of music—they may think it’s more like rock-n-roll! You should know what type of music your church normally uses, and compare that with what the congregation perceives it to be. Make sure what you think you’re doing is close to what they think you’re doing.

The final section is an area for people to write specific comments. Be sure to read over this section on each response for extra tidbits of information.